

Plantation

Island Resort • Fiji



Compendium

2026



Ni Sa Bula Vinaka!

Welcome to Plantation Island Resort!

We are delighted to host your holiday and will endeavour to make your stay a truly memorable one. We encourage you and your family to read through this compendium which will enable you to make the most of your time with us and best use of our resorts facilities, services and activities.

Our Team and I are available to assist you with any queries you may have.

We trust you will enjoy your experience with us and I look forward to meeting you during your stay.

Vinaka

Rodney Samuels
General Manager



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Medical assistance please contact:

| | |
|------------------------|-----------------------------|
| Leeward Medical Clinic | Ext 2854 |
| Open 7 days, 9am - 5pm | After hours (+679) 999 3366 |

All the above extension numbers can be reached by calling Reception (0).

Directory of Services

Activities

Our Notice Board for all activities is located

- In front of Reception
- Opposite Senibua Spa
- Outside Coco Hut
- Tavola Arrivals

Activities Programs are available for children, teenagers and adults. For more information please refer to the appropriate page in this booklet.

Bags / Luggage

For porter services, please contact Reception at least 1 hour before your boat departure time. Kindly leave your bags locked and placed outside of your room.

Bars

There are 4 Bars located on the Resort – Brigham Bar, Ocean Pool Bar, Tavola Bar and Black Coral Bar.

Biking

Biking on the island is safe and easy, thanks to the flat landscape and multitude of paths and sand roads. After renting your bike, follow any instructions our friendly staff give you.

For cycling around Plantation Island Resort only and are not permitted at Musket Cove.

Boat Protocol

While staying at the Resort, you may be approached by local Villagers to take a sightseeing trip on one of their boats. We would like to inform you that this is not recommended as these boats may not be surveyed by the Maritime & Safety Authority of Fiji (MSAF) and in most cases, do not meet safety standards. Even though these trips may sound tempting and cheap, they should not be taken. Should you be offered any of these trips, could you kindly report it to Management. Plantation Island Resort will not accept responsibility for any accidents or mishaps if resort guests use these private boating facilities.

Cats & Birds

Malolo Lailai Island is home to some domestic cats that are collared. Others are wild and may be a nuisance to guests. Please assist in our endeavors for a peaceful co-existence with these animals by not feeding “kitty” and friends.

Checkout Time

Check out time is strictly at 10am, should you wish to extend beyond 10am, please contact Reception on the day of departure.

Day rooms are available subject to availability and will incur a fee.

Church Services

The Church has a service at 11am every Sunday for 1 hour. It is attended by team members and all guests are welcome to join the service. Please meet at reception at 10.30am to be escorted to the Church.

Developments

You may discover a few locations around the resort where maintenance work is being done to improve our facilities. We apologise for any inconvenience.

Please see Reception if you have any queries

Diving

Subsurface Dive operates the diving on Plantation Island Resort. For more information on dive sites, PADI Certification Courses & Costs please visit www.fijidiving.com or contact the Booking & Tours Office directly.

Dress

We encourage a relaxed casual atmosphere and invite you to feel comfortable at all times, however we would ask you not to sit on the dining lounge chairs with wet towels/swimming costumes. Please also wear appropriate attire as a courtesy to fellow diners. Tank Tops for men are not permitted, and Footwear is required at Black Coral Grill. Topless sunbathing is not permitted at Resort Pools and Beaches.

Directory of Services

Live Entertainment

Our resident string band performs nightly in Copra Restaurant during dinner.

Then move to Brigham Bar for fun activities each evening, followed by a DJ or Live Band until late.

Guest Accounts

You may be asked to supply credit card details at check-in as a security deposit to cover any incidentals.

If you're not using a credit card, a refundable cash bond of FJ\$500 will be required instead. This can be used toward your final bill or refunded at check-out.

Please note, a room credit limit of FJ\$500 applies. Once this amount is reached, charges will need to be settled before continuing to use room charge facilities.

Please settle your accounts with Reception at least one hour before your departure.

Holiday Hints

Please ensure you apply sunscreen and drink plenty of water to protect yourself against the tropical sun. If you are undertaking unsupervised watersports, please contact the Activities team and advise them of your plans.

Contact our Medical Clinic to treat cuts or severe insect bites as in the tropics with our humidity, they can lead to infection. Medical first aid kits are available at all outlets, please ask a staff member for assistance.

Insects / Animals

Being situated on a tropical island, it is not uncommon to see occasional mosquitoes, bugs, spiders, lizards and land crabs. Please do not be alarmed, none are poisonous & they will not harm you. We suggest that you close your room doors at sunset to keep insects out. We also recommend applying a tropical strength insect repellent (available for purchase at the Resort Retail Shops) at

dusk/early evening to prevent mosquito and sand-fly bites.

Keys

Please present your key to Reception for a refundable deposit when leaving the Resort.

Laundry

Our guest laundry provides a convenient wash, dry and fold laundry service. Please visit the guest laundry, located behind Reception, for assistance.

Medical Centre

Our Clinic is located next to the Retail Outlet precinct and opens from 8am - 1pm and 2pm - 5pm daily. A 24 hour emergency service is also available.

Please contact Reception by dialling 0 and they will arrange assistance.

Extra fees applies after hours.

All medical costs must be settled directly with the Medical Centre at the time of your appointment.

Microwaves

Available for hire from Reception.

Payment

The restaurants, bars and activities at Plantation Island Resort operate on a Non-Cash basis.

We accept: CREDIT CARDS and ROOM CHARGES.
CASH is only accepted at Reception and some retail stores.

Pools

There are four swimming pools located throughout the resort. All pools are open during daylight hours, however they are chlorinated at night and are not suitable for swimming during this time. Please adhere to the pool rules in place. There are no life guard attendants on duty at any time. For Pool locations please refer to the Resort map.

Directory of Services

Pool Towels

A pool towel token per person is provided when you check in. These can be exchanged for a pool towel at the laundry. You can also exchange your used towels for a fresh one or a token here. Please remember to return all tokens at check-out to avoid a FJ\$25 charge per token.

Power Supply

Electricity current is 240 volts AC-50 Cycles. Outlets are the same as Australian/New Zealand.

Reception Hours

Reception operates 24 hours, seven days a week. Please dial 0 if you require any assistance.

Room Servicing

In an effort to reduce our impact on the environment, your room will be serviced every second day. If you need fresh towels or any additional items in between service days, please contact Reception.

Security Boxes

In-room safes are available in all Guest Rooms. The Resort accepts no responsibility or liability for any valuable items which are not deposited for safe keeping.

Spa Treatments

Senibua Spa is available 7 days a week between 9am - 6pm for treatments. Visit Senibua Spa, email spa@plantationisland.com or phone ext 2226 to make a booking.

Strollers

Strollers for toddlers are available for hire from Reception.

Telephone

Contact Reception for International Direct Dial to be activated on your phone.

Tipping

Tipping is not customary in Fiji. If you would like to recognise a team member, please mention them in the survey we send you after your stay.

Umbrellas

There are two umbrellas available in each room, please ensure they are returned to the room before your departure.

Water

We are committed to providing safe and environmentally conscious water. Please note that we use desalinated water in the resort which may taste different, however is safe to drink, brush your teeth and shower with.

You will be provided with a complimentary 1.5 litre bottle of water upon check-in.

We also provide the following drinking water options:

1. Be eco-friendly by refilling your water bottle at the filtered water refill stations located at Tavola and Cocohut.

2. Aqua Pacific bottled water is sold at a subsidised price of F\$3.50 per bottle from Brigham Bar or Tavola Bar (room charge only).

Wheelchairs

Are available for hire from Reception.

WiFi

Complimentary WiFi is available in all restaurants, bars and the Arrivals bure.

If you require WiFi in your room, you can purchase a WiFi code package from Reception using a credit card or room charge.

There is a toll free support line available which guests can call directly for support on 777 9800 (note dial '9' for a line out before the number).

Complimentary Activities

Activities Board

For a daily schedule of activities, please refer to our Activities Board in front of Reception. For more information on day tours and watersports please visit the Booking Office, in front of Brigham Bar.

Scan the QR code at the bottom of this page for more information.

Kayaks & Paddle Boards

Please use kayaks and paddle boards only in the bay in front of the resort. Please do not attempt to kayak around the island, it is bigger than you think and can be dangerous. Life jackets are highly recommended for this activity.

Playing Courts

Come and join in the fun! On the resort there are playing courts for basketball, volleyball, handball, pickle ball and tennis. Court use, racquet's and balls are complimentary to use. Equipment can be borrowed from Bula Bikes.

Stand Up Paddle Board

Paddle boarding offers a full body work out and as you are standing at your full height you enjoy excellent views of the bay. See our team at the Boat Shed for assistance

Hobie Cats

Experience this great sport! Please ask a watersports attendant for assistance to assemble the boards and sails. Life jackets are compulsory for this activity.

www.plantationisland.com/activities/ or scan the QR code:



Paid Water Activities

A variety of paid day trips and experiences on the water are also available. Visit our friendly team at the Arrivals jetty for more information.

Boat Charters

Boats are available for private charters, fishing and sightseeing. Please contact the water sports hub at the Arrival Jetty for more information.

Big Banana Boat

Great thrills & spills around the bay for adults and kids.
Please contact the water sports hub at the Arrival Jetty for more information.

Hand Line Fishing Trip

Offered 3 times a week to the outer reefs. Minimum of 4 people required, day and time is dependent on tides and weather. Please contact the water sports hub at the Arrival Jetty for more information.

Jungle Water Park

A first for Fiji, jump, leap and splash into the ocean from this floating barge, complete with two trampolines, slide and tarzan swing. Suitable for ages 6+.
Contact the Boat Shed for any questions or to reserve your spot.

Sailing

Take a day trip or evening cruise on the 53ft sailing vessel 'Tequila'. Contact the Booking Office for more information and to make a booking.

Sports Fishing

Head out in search of that elusive Tuna or Sail Fish.
Pricing includes 3 hours of fishing plus rods and tackle (Min. 3 people required).
Please contact the Booking & Tours office for more information.

Surf Transfers

Malolo Lailai to Wilkes, Swimming Pools, Restaurants, Namotu Left and Tavarua Right - \$150.00 per person per session.

Malolo Lailai to Cloudbreak and Desperations - \$150.00 per person per session
Includes return transfers plus 3 hours waiting time.
Please enquire with the Booking & Tours office for trip times.

Coral Conservation

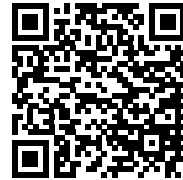
Through partnership with Corals for Conservation the resort aims to create a network of super coral outplanting sites which will be dotted across the Outer Barrier Reef to restore the reef to what it once was before mass bleaching events and other threats eradicated the living corals in the area.

There are five restoration sites where the corals grown in the nurseries were placed on degraded sections of reef to restart the process of reef building. We consistently test and adjust our methods to try and select the most thermally tolerant corals.

Guests can get involved!

Guests can find the weekly schedule near the boat shed and also sign up there. Some activities have limits on the number of guests that can attend so early registration is encouraged.

For full schedule of coral conservation activities, visit our website:
www.plantationisland.com/activities/coral-conservation/
or scan the QR code:



9-Hole Golf Course

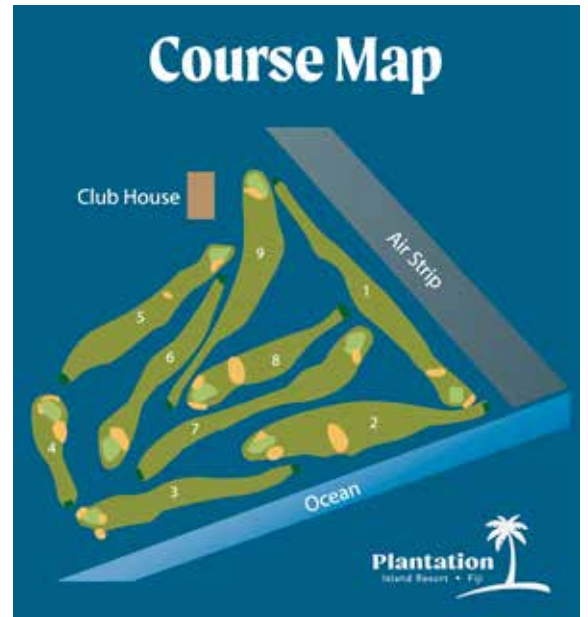
Enjoy a few rounds of golf at Plantation Island Resort on our picturesque 9-hole course, designed and built by Ananda Madhwan, the winner of the Nadi Open in 1996. After teeing off and exploring over 1978 metres of tropical course you can relax and enjoy the facilities back at the clubhouse in the open-air bar set in 20 acres of landscaped gardens.

Approximately 1 hr 20 mins playing time. Opens from 7am - 4pm daily.

Course guide

| | | |
|------|-------|------|
| No.1 | Par 4 | 290m |
| No.2 | Par 4 | 216m |
| No.3 | Par 4 | 202m |
| No.4 | Par 3 | 128m |
| No.5 | Par 4 | 232m |
| No.6 | Par 4 | 209m |
| No.7 | Par 4 | 267m |
| No.8 | Par 3 | 181m |
| No.9 | Par 4 | 253m |

Total : 1978m



Snorkelling

Snorkelling gear is complimentary if returned by 5pm the same day. A \$5 fee applies per day if you wish to keep the set overnight. Extra care must be taken not to stand on the coral when snorkelling as this could damage the reef. If you are just learning to snorkel, our Activities team would happily give you some tips. Snorkelling lessons are available at 9.30am daily.

Sandbank Snorkelling Trip

Explore the stunning coral gardens and exotic marine life surrounding the sandbank, located 500 metres offshore from Plantation. Trips are operated once per day.

Please contact the Booking & Tours office for more information

Brigham Reef Deep Water Trip

Experience fantastic outer reef snorkelling with the opportunity to see larger fish and a more diverse range of coral and marine life. This snorkelling area is slightly deeper and is suitable for intermediate/advanced snorkellers. Operated daily.

Please contact the Booking & Tours office for more information

Scuba Diving

Subsurface Fiji is a multi-award winning PADI 5 Star professional dive company, taking divers to the best locations in the Mamanucas since 1988.

The company offers an impressive fleet of boats, top-notch equipment and a highly skilled crew to deliver the best diving experience.

For more information, visit the Scuba Diving page on our website

www.plantationisland.com/activities/scuba-diving/ or Scan the QR Code:



Off Shore Excursions

A variety of day trips and experiences on the water are also available. Visit our friendly team at the Arrivals jetty for more information.

Dolphin Safari

Head out in to the ocean and experience magnificent creatures in their natural habitat. They rally around the boat when they hear the engines approach. We cannot guarantee to find them, but we usually do.

Cloud9

Escape your world. Cloud 9 is a two level floating paradise situated at a pristine turquoise lagoon at Roro reef.

Island Hopping

Visit some of our neighbouring islands. Options include Treasure, Beachcomber, Mana, Castaway & Malolo Resort.

Please contact the Booking & Tours office for more information. Minimum 6 guests.

Mainland Tours

Travel to the mainland and go on guided local tours of Nadi, Lautoka and the Fiji Highlands. A selection of tours is available to experience with amazing places to visit such as Fijian villages, local market tour, religious centres and a chance to shop around for handicrafts and souvenirs.

Shell Village Tours

A sheltered boat will take you to the local village of Solevu to see a traditional Fijian Village. Locally handcrafted souvenirs are available for purchase. Please take some cash with you. Not available on Saturday & Sunday. Organised trips are at high tide only.

Please contact the Booking & Tours office for more information on trip departure time. Please also be aware that modest dress is appropriate at all times on this excursion due to the local cultural and religious customs, including no hats, swimwear and women are requested to wear dresses and not trousers/shorts.

Sunset Cruises

A relaxing cruise out and around the bay while you watch the sun drop beyond the horizon.

Minimum 4 guests / Maximum 20 guests.



Retail Outlets



Beach Shack Boutique

Your one-stop shop for all your beach needs! Our swimsuits are stylish and comfortable, perfect for a day at the beach or a swim in the crystal-clear waters of Malolo Lailai island. We have a wide variety of styles and sizes to choose from, so you're sure to find the perfect one for you.

Open daily from 8am - 9.30pm.



Tropical Traders & BWS

A wide variety of snacks, clothes, and other necessary items to help you make the most of your time in paradise. Whether you're looking for something to eat, stock up on sunscreen or insect repellent or for a selection of beer, wines, spirits or souvenirs and other necessities.

Open daily 8am - 10pm.



Totoka Hair & Beauty

Offers a wide range of styling, makeup and beauty treatments including manicures, pedicures, braiding, and tans. This makes it the perfect place for groups to relax and pamper themselves.

The salon has multiple hair and makeup stations and separate rooms for nails and tans, so multiple people can be treated at the same time.

Open daily 9am - 6pm.

Kids Activities & Nanny Services



| | |
|----------------------------------|--|
| Supervised opening hours are: | 9am - 4.30pm 6pm - 8.30pm |
| Coconut Kids Club Dinner Buffet: | 5.30pm - 7.30pm |
| Kids Registration begins at | 9am daily |
| Programmed Activities Sessions: | 9.30am - 12pm 2:30pm - 4pm 6.30pm - 8.30pm |

Ages 4-12 years. Children under 4 years are welcome to attend with a guardian or babysitter.

Kids Activities

Plantation Island Resort is a haven with a full range of activities that are sure to entertain all ages. Details of kids club activities are listed daily on the activities board or can be found on the Plantation Island Resort website by scanning this QR Code:

Child Minding Services

A nanny service is available for FJD \$15.00 per hour per child and it's paid directly to the Nanny by cash only. There are No Room Charges for Nanny Service. A minimum of 3 consecutive hours per booking is required. Maximum of 2 children per babysitter. If the nanny service is booked and is extended during meal times, then meals are to be provided for the babysitter. Please visit the Booking Office to make a booking or for further information.

The Island Nanny Service

This is a 24 hour service for which there is a daily rate of FJ\$150 per child, maximum 2 children. Accommodation and meals must be provided for the nanny in addition to this rate. To facilitate this, it is recommended that two inter-connecting Studio Garden Bures be booked for the family with the adults sleeping in one bure and the children with the nanny in the other. If the family does not require the nanny to sleep over-night, then regular accommodation may be utilised with this service. The Island Nanny Service maybe pre-booked or arranged upon arrival at Coconut Kids Club.

Food & Beverage

Restaurant Bookings: Due to high demand it is recommended that you visit the Booking Office (next to Brigham Bar) to reserve a table for dinner at Tavola or Black Coral Restaurants. Tables are always available however at Copra Buffet Restaurant. Booking Office is open 8am-8pm daily.



Copra restaurant features a wide selection of beachside buffet dining to fill hungry tummies after a busy day of activities.

The buffet dinner menu changes to a different theme each night which you'll find displayed on the Notice Board.

The casual menu during lunch is available for something quick and easy, with a great selection of burgers, sandwiches and salads.

Breakfast: 7-10.30am | Lunch: 12-4pm | Dinner: 5.30-9pm
Kids Lunch: 12-2pm



Dine overlooking the beautiful lagoon with a light breakfast, popular family lunch favourites and nightly delicious dinner options from around the Pacific Rim and beyond.

Happy hour 4pm-5pm

Breakfast: 7-10.30am | Lunch: 12-2pm | Dinner: 5.30-9pm



Enjoy a selection of fresh fish, meat and poultry from the char grill, or vegetarian and popular local dishes.

Don't miss the opportunity to cook your own meat to your liking on the unique hot volcanic stone.

Dinner: 5.30-9pm



All kids 0-11 years eat free from the kids menu when dining with paying adults, OR from the designated kids dinner buffet as specified.

NOTE: Kids combo menu includes a drink & dessert at Tavola and Black Coral Restaurants.

Bars

| | |
|-----------------|---------------|
| Brigham Bar | 10am - Late |
| Tavola Bar | 10am - 9pm |
| Black Coral Bar | 5pm - 9pm |
| Ocean Pool Bar | 10am - 5.30pm |

| | |
|------------------|---|
| Daily Happy Hour | 4pm - 5pm Brigham & Tavola bars 8pm - 9pm Brigham Bar only |
|------------------|---|

Other Outlets



Enjoy a refreshing ice-cream, milkshake, home-made donuts and more.

Opening hours - 7 Days a week - 11am - 9pm



Free kids buffet dinner daily for kids under 12 years at Kids Club Dining Room.

Opening hours - 7 Days a week - 5.30pm - 7.30pm



Enjoy a tasty beverage as you relax poolside, located next to the Ocean Pool.

Opening hours - 7 Days a week - 10am - 5.30pm



Wake up with a freshly made coffee or cool off with a frappe, smoothie, slushy or fresh coconut.

Opening hours - 7 Days a week - 6am - 8pm



Wake up with a freshly made coffee or cool off with a frappe, smoothie, slushy or fresh coconut.

Opening hours - 7 Days a week - 6am - 4pm



Fresh, fast and tasty poke bowls. Delicious healthy meals with only the freshest ingredients.

Opening hours - 7 Days a week - 11am - 4pm



Environmental Initiatives

Water Usage

Water scarcity is a recognised global problem, and it is certainly a challenge on Malolo Lailai Island. At Plantation Island Resort, we do everything we can to conserve water and there are a number of ways that you can help during your stay with us.

Turn off Tap - Did you know that keeping the tap on whilst brushing your teeth can use up to 800 litres of water per room per month? Please help us by turning off the tap whilst you are in the process of brushing your teeth.

Beach/Pool Towels - Whilst we allow guests to change their pool towels every day, we recommend that you only return and replenish pool towels once every 2 days. This helps minimise washing and water usage.

Room Towels - You can help us conserve water by not getting the towels in your room washed every day. If you would like for your towels to be changed, please leave them on the floor.

Room Servicing - In an effort to reduce our impact on the environment, your room will be serviced every second day. If you would like additional towels or anything further please contact Reception.

Electricity Usage

Plantation Island Resort is located on an isolated island and all electricity at the Resort is generated using diesel power. Whilst we are working to implement more environmentally friendly power sources, you can help us minimise electricity usage during your stay. Please remember to turn off all the lights, fans and air-conditioners when you leave the room, even if it is for a few hours.

Marine Environment

Please assist us in protecting our marine environment by not standing on coral while snorkeling. Please also take care in not removing marine animals or coral from the water. In an effort to protect the islands Marine Environment, a restriction has been implemented on fishing around the island. There is no fishing allowed from off the beach, jetty or off any immediate facilities on the Resort. The restriction will allow marine life to re-populate and also protect the coral for future guests to enjoy.

Say No to Plastic

At Plantation Island Resort, we've cut out a number of unnecessary plastic from the premises. From straws for your cocktail to bags for your souvenirs, you'll no longer be offered these non-reusable plastics on your stay with us. Instead, paper straws will be available from our bars and restaurants upon request.

If you bring inflatable beach or pool toys to enjoy on your holiday, we ask that you please deflate them, fold them up and take them back with you to your home. Most plastic do not biodegrade and there is a high risk of damaging Fiji's precious environment.

Recycling

Please assist in recycling your used paper, cardboard, plastic or glass bottles and cans as this will assist us in the reduction of our landfill waste. Dispose of your rubbish thoughtfully in the bins provided.

Welcome to our Island Community

Every stay supports something *bigger*

The Malolo Lailai Community Trust is our way of giving back to the local communities that make this island so special.

Together with our guests — and with donations matched dollar for dollar from Plantation Island Resort — we support community-led projects in:

- Education
- Health
- Environmental Care
- Emergency Relief
- Community Wellbeing

Your support helps local communities grow stronger, in meaningful ways that last.

Learn more by scanning the QR code below.

Thank you for being part of something meaningful.







CONTACT INFORMATION

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www.plantationisland.com

