



**Plantation
Island** Resort

A white silhouette of a palm tree with a long trunk and a full, feathery frond, positioned to the right of the text 'Plantation Island' and above the word 'Resort'. The tree is set on a small, horizontal base representing the ground.

COMPENDIUM



Ni Sa Bula Vinaka!

Welcome to Plantation Island Resort!

We are delighted to host your holiday and will endeavor to make your stay a truly memorable one. We encourage you and your family to read through this booklet which will enable you to make the most of your time with us and best use of our Resorts facilities, services and activities.

Our Team, our Managers, and I are available to assist you with any queries you may have. We know you will enjoy your holiday with us and I trust we will meet during your stay.

Vinaka,

Alex Wilson
General Manager

Directory Assistance

Activities & Kids Club	2843
Boat Shed	2853
Boutique Shop	2830
Brigham Bar	2840
Coco Hut Espresso & Frappe Bar	2841
Craft Shop	2851
Customer Care & Reception	0
Dive Shop	2844
Emergency/Security	0
Duty Manager	2925
Spa & Hair Salon	2845
Housekeeping	2848
Lomani Island Resort	3830
Medical Clinic	2854
Minimart	2851
Resort Shop	2831
Events Team	2922
The Black Coral Restaurant	2858
The Black Coral Bar	2859
Copra Shed Restaurant	2837





Contents

	Page #s
Directory of Services	5-8
Complimentary Activities	9
Paid Water Activities	10
Coral Conservation	11
Snorkelling	12
Off Shore Excursions	13
Retail Outlets	14
Kids Activities & Nanny Services	15
Bars & Restaurants	16
Other Outlets	17
9 Hole Golf Course	18
Environmental Initiatives	19

Directory of Services

Activities

Our Notice Board for all land based activities is located in front of Reception. Our watersports Notice Board is located next to Copra Restaurant, both of which are updated daily. Activities Programs are available for children, teenagers and adults. For more information please refer to the appropriate page in this booklet.

Bags/Luggage

Please contact Reception for Porter Service at least 1hr before departure. Kindly leave your bags locked and placed outside of your room.

Bars

There are 3 Bars located on the Resort –Brigham Bar, Tavola Bar and Black Coral Bar.

Beach/Pool Towels

These are placed in the rooms or can be requested at reception.

Biking

Biking on our island is safe and easy, thanks to the flat landscape and multitude of paths and sand roads. After renting your bike, follow any instructions our friendly staff give you. Bula Bikes offers a free Map on what to see and do on our island in both English and Chinese.

Boat Protocol

While staying at the Resort, you may be approached by local Villagers to take a sightseeing trip on one of their boats. We would like to inform you that this is not recommended as these boats may not be surveyed by the Marine Department and in most cases, do not meet safety standards. Even though these trips may sound tempting and cheap, they should not be taken. Should you be offered any of these trips, could you kindly report it to Management. Plantation Island Resort will not accept responsibility for any accidents or mishaps if resort guests use these private boating facilities.

Cats & Birds

Malolo Lailai Island is home to some domestic cats that are collared. Others are wild and may be a nuisance to guests. Please assist in our endeavors for a peaceful co-existence with these animals by not feeding “kitty” and friends.



Check out time

Check out time is strictly 10am, should you wish to extend beyond 10am, please contact reception on the day of departure. Day rooms are available subject to availability and will incur a fee.

Church Services

The Methodist Church on the hill has a service at 11am every Sunday for an hour. It is attended by staff members and all guests are welcome to join the service. Please meet at reception at 10.30am to be escorted up to the Church.

Currency Exchange

Foreign Currency and Travellers Cheques can be exchanged at daily-published rates with our Cashiers in the main Reception. We regret that we are unable to accept personal cheques.

Diving

Subsurface Dive operates the diving on Plantation Island Resort. For more information on dive sites, PADI Certification Courses & Costs please visit www.fijidiving.com or contact the Dive Shop directly.

Dress

We encourage a relaxed casual atmosphere and invite you to feel comfortable at all times, however we would ask you not to sit on the dining lounge chairs with wet towels/swimming costumes. Please also wear appropriate attire as a courtesy to fellow diners. Tank Tops for men are not permitted, and Footwear is required at Black Coral Grill. Topless sunbaking is not permitted at Resort Pools and Beaches.

Entertainment

Nightly in Copra Restaurant, our resident String Band performs and is followed by our DJ till late. This is complimented by organized fun activities run by our team.

Games

Board Games and Mahjong can be borrowed from the Coconut Kids Club during opening hours.

Guest Accounts

Resort guests can charge all purchases at Plantation Island Resort to their room account or purchase a Cash Card from reception. Please settle your accounts with Reception at least one hour before your departure. The Resort has a House limit of \$1,000 (one thousand) which guests will be advised of upon reaching the limit. Once the limit has been reached, it must be cleared. Plantation room charge facilities are available at Lomani Island Resort, but are not available at Musket Cove Resort.

Holiday Hints

Please ensure you apply sunscreen to protect yourself against the tropical sun. If you are undertaking unsupervised watersports, please contact the Boat Crew and advise them of your plans. Contact our Medical Clinic to treat cuts or severe insect bites as in the tropics with our humidity, they can lead to infection.

Insects/Animals

Being situated on a tropical island, it is not uncommon to see occasional mosquitoes, bugs, spiders, lizards and land crabs. Please do not be alarmed, none are poisonous & they will not harm you. We suggest that you close your room doors at sunset to keep insects out. We also recommend applying a tropical strength insect repellent (available for purchase at the Resort Shop and Supermarket) at dusk/early evening to prevent mosquito and sand-fly bites.

Keys

Please present your key to Reception for a refundable deposit when leaving the Resort.

Laundry

The Guest Laundry is situated behind the Reception and is equipped with automatic washing machines and driers. These are all token operated and tokens are available for purchase from Reception. Washing powder and pegs can be purchased also at The Resort Shop.

Massage

Spa and salon is available 7 days a week between 9am - 6pm for treatments, bookings can be made directly at the Salon or by emailing guestservices@raffehotels.com.com. Spa and salon closes at 8pm daily.

Medical Centre

Our Clinic is located next to the Resort Shop and opens from 8am – 1pm and 2pm - 5pm daily. A 24 hour emergency service is also available. Please contact Reception by dialling 0 who will arrange assistance. Extra fees applies after hours. Government mandated RAT tests are conducted on the resort at the medical centre.

Pools

There are four swimming pools located throughout the resort. All pools are open during daylight hours, however they are chlorinated at night and are not suitable for swimming during this time. Please advise children not to run on the tiles. There are no attendants on duty at any time. For Pool locations please refer to the Resort map.

Power Supply

Electricity current is 240 volts AC-50Cycles. Outlets are the same as Australian/New Zealand.



Reception Hours

Reception operates 24 hours per day. Please dial #0 if you require any assistance.

Security Boxes

In-room safes are available in all Guest Rooms. The Resort accepts no responsibility or liability for any valuable items which are not deposited for safe keeping.

Telephone

Contact Reception for International Direct Dial to be activated on your phone.

Tipping

Tipping is not customary in Fiji, however if you feel you have received great service, the Staff have an "Appreciation Fund" located in Reception.

Umbrellas

Umbrellas can be obtained from the reception for a refundable \$30 deposit (refund issued upon return of umbrella).

Water

We desalinate our own water supply and it is suitable for bathing and teeth brushing but not drinking. Alternatively Bottled drinking water is available for purchase at the Mini Mart and Brigham Bar. These bottles may be refilled from the nominated refilling stations.

WiFi

Complimentary WiFi is now available in Copra Restaurant, Brigham Bar, Black Coral, Tavola Restaurants and Reception area available from the 1st of August. If you require WiFi in your room, you can purchase a Digicel Prepay SIM card from Reception. There is a toll free support line also up and guests can directly call for support on it 7779800 (note the "9" for callout in front).

Complimentary Activities

Kayaks & Paddle Boards

All kayaking & paddle boarding must be retained in the bay, please do not attempt to kayak around the island. It's bigger than you think and dangerous to yourselves once out of sight. We recommend you wear the life jackets provided for this activity.

Windsurfing & Hobie Cats

Experience this great sport! Please ask a watersports attendant for assistance to assemble the boards and sails. We recommend you wear the life jackets provided for this activity.

Playing Court

Come and join in the fun! On the resort there are playing courts for basketball, volleyball, handball and tennis. Playing balls and racquets are free of charge. Court use, tennis racquets and balls are free of charge and can be requested from the Coconut Kids Club.



For a daily schedule of landbased activities, please refer to our Activities Board in front of Reception & for a daily schedule of watersports, please refer to the Watersports Board near the Cocohut.

View our 'Bula Times' and 'Kids Program' you can visit <https://www.plantationisland.com/activities/> or scan the QR code:





Paid Water Activities

Big Banana Boat

Great thrills & spills around the bay for adults and kids. Please contact Boat Shed staff.

Hand Line Fishing Trip

Offered 3 times a week at 9am & 3.15pm (except Sunday) to the outer reefs to catch your dinner. Maximum 8 people. Minimum of 4 people required. Contact Dulcinea at boat shed for appointments.

Sailing

Experience this great sport. Please ask a watersports attendant for assistance to assemble the boards and sails. We recommend you wear the life jackets provided for this activity

Boat Charters

We have a number of boats available for private charters via our Concessionaires located at the Boat Shed, for fishing and sightseeing. Please contact them directly at the Boat Shed desks.

Stand up paddle board

Paddle boarding offers a full body work out and as you are standing at your full height you enjoy excellent views of the bay. Free for 30mins.

Glass Bottom Kayaks

See the underwater world while kayaking around the bay. It is compulsory to wear life jackets provided for your safety.

Sports Fishing

Head out in search of that elusive Tuna or Sail Fish. Pricing includes 3 hours of fishing plus rods and tackle. (Min. 3 people required)

Surf Transfers

Malolo Lailai to Wikes, Swimming Pools, Restaurants, Namotu Left and Tavarua Right - \$150.00 per person per session.

Malolo Lailai to Cloudbreak and Desperations - \$150.00 per person per session

Includes return transfers plus 3 hours waiting time. Please enquire with the boat shed for trip times.

Coral Conservation

Through partnership with Corals for Conservation the resort aims to create a network of super coral outplanting sites which will be dotted across the Outer Barrier Reef to restore the reef to what it once was before mass bleaching events and other threats eradicated the living corals in the area.

There are five restoration sites where the corals grown in the nurseries were placed on degraded sections of reef to restart the process of reef building. We consistently test and adjust our methods to try and select the most thermally tolerant corals.

Guest can get involved!

Guests can find the weekly schedule near the boat shed and also sign up there. Some activities have limits on the number of guests that can attend so early registration is encouraged.

For full schedule of coral conservation activities, visit our website: <https://www.plantationisland.com/activities/coral-conservation/>



Snorkelling

Snorkelling gear is complimentary if returned by 5pm the same day. A \$5 fee applies per day if you wish to keep the set overnight. Day Trip guests to pay a bond of \$50, upon return \$40 will be refunded. Extra care must be taken not to stand on the coral when snorkelling as this could damage the reef.

Sandbank Snorkelling Trip

Explore the stunning coral gardens and exotic marine life surrounding the sandbank, located 500 metres offshore from Plantation. Trips are operated twice daily. Please contact the boatshed for trip times.

Brigham Reef Deep Water Snorkelling Trip

Experience fantastic outer reef snorkelling with the opportunity to see larger fish and a more diverse range of coral and marine life. This snorkelling area is slightly deeper and is suitable for intermediate/advanced snorkellers. Operated daily.

Scuba Diving

Subsurface Fiji is a multi-award winning PADI 5 Star professional dive company, taking divers to the best locations in the Mamanucas since 1988. The company offers an impressive fleet of boats, top-notch equipment and a highly skilled crew to deliver the best diving experience.

For more information, visit the Scuba Diving page on our website <https://www.plantationisland.com/activities/scuba-diving/> or Scan the QR Code:



Off Shore Excursions

Shell Village Tour

A sheltered boat will take you to the local village of Solevu to see a traditional Fijian Village. Shells, pottery and handicrafts are sold. Not available on Saturday & Sunday. Organised trips are at high tide only.

Please see the Daily Activities Board for trip departure time. Please also be aware that modest dress is appropriate at all times on this excursion due to the local cultural and religious customs, including no hats, swimwear and women are requested to wear dresses and not trousers/shorts.

Mainland Tours

Travel to the mainland and go on guided local tours of Nadi, Lautoka and the Fiji Highlands. A selection of tours is available to experience with amazing places to visit such as Fijian villages, local market tour, religious centres and a chance to shop around for handicrafts and souvenirs.

Dolphin Safari

Head out in to the ocean and experience magnificent creatures in their natural habitat. They rally around the boat when they hear the engines approach. We cannot guarantee to find them, but we usually do.

Sunset Cruises

A relaxing cruise out and around the bay while you watch the sun drop beyond the horizon. Includes complimentary beer, wine, soft drinks, nibbles and string band entertainment. Minimum 6 guests/Maximum 28 guests.

Island Hopping

Visit some of our neighbouring islands. Options include Treasure, Beachcomber, Mana, Castaway & Malolo Resort. See Boat Bure for bookings. Minimum 6 guests.

Cloud 9

Escape your world. Cloud 9 is a two level floating paradise situated at a pristine turquoise lagoon at Roro reef.



Retail Outlets

Boutique

The Boutique is located near The Ol' Copra Shed Restaurant and offers a selection of Hats, Sulus, T-Shirts, Dresses and Swimwear. Open daily from 9am – 5pm.

Craft Shop

Features a wide selection of hand crafted jewellery, souvenirs and traditional Fijian wooden artifacts and is open daily from 10am – 4pm.

Resort Shop

Offers a range of guest souvenirs, magazines, toiletries & handicrafts. Open daily from 8am – 6pm.



Kids Activities & Nanny Services

Coconut Kids Club & Indoor Activities Centre

Supervised opening hours are:

9am – 12.30pm

2pm - 4.30pm

6pm – 8.30pm

Coconut Club Kids Dinner Buffet: 5:30pm - 7:30pm

Registration begins at 9am.

Programmed Activities Sessions

9.30am – 12pm

2:30pm – 4pm

6.30pm – 8.30pm

Ages 4-12 years

Kids Activities

Plantation Island Resort is a haven with a full range of activities that are sure to entertain all ages. Details of kids club activities are listed daily on the activities board or can be found on the Plantation Island Resort website by scanning this QR Code:



Child Minding Services

FJD \$15.00 per hour per child. A minimum of 3 consecutive hours per booking is required. Maximum of 2 children per babysitter. If the service extends over normal meal hours, then a meal is to be provided for the babysitter, charged to the room.

The Island Nanny Service

This is a 24 hour service for which there is a daily rate of FJ\$150 per child, maximum 2 children. Accommodation and meals must be provided for the nanny in addition to this rate. To facilitate this, it is recommended that two inter-connecting Studio Garden Bures be booked for the family with the adults sleeping in one bure and the children with the nanny in the other. If the family does not require the nanny to sleep over-night, then regular accommodation may be utilised with this service. The Island Nanny Service maybe pre-booked or arranged upon arrival.



Bars and Restaurants

Tavola Restaurant & Bar

Dine overlooking the beautiful lagoon with an array of mouth-watering flavours to suit every palate.

Enjoy a light breakfast, popular family lunch favourites and nightly delicious dinner options from around the Pacific Rim and beyond.

Breakfast à la carte: 7:00am – 10:00am

Lunch à la carte: 12:00pm – 2:00pm

Dinner à la carte: 6:00pm – 9:00pm

Copra Restaurant & Brigham Bar

The heartbeat of the resort, Copra Restaurant features a wide selection of beachside buffet dining to fill hungry tummies after a busy day of activities at Plantation Island Resort.

Breakfast Buffet: 7:00am – 10:30am

Lunch Snack Menu: 12:00pm – 4:00pm

Dinner Buffet: 5:30pm – 9:00pm

Black Coral

Enjoy a selection of fresh fish, meat and poultry from the char grill, or vegetarian and popular local dishes. Don't miss the opportunity to cook your own meat to your liking on the unique hot volcanic stone.

Dinner à la carte: 5.30pm – 9:00pm

Bars

Brigham Bar: 10am – 11pm

Tavola Bar: 10am – 10pm

Black Coral Bar: 10am - Late

Other Outlets

Mini Mart

Did someone say ice cream? You betcha, head for the Mini Mart in the boatshed building for a cool, refreshing ice-cream, cold drink, snacks and more.

Open 8am – 10pm

Cocohut & Coco Lailai

One thing holidayers crave when away from their favourite café haunts is a place that serves great espresso ... or a funky frappe! Say hello to Cocohut, the kind of the island for espresso, frappe and fresh juice. Oh yeah, there's fresh coconuts to ensure you really get into the spirit of Fiji holidays for families.

Open 8am – 1pm & 2pm – 4pm



9-Hole Golf Course

During your holiday why not play a round on our 9-Hole Golf Course (34 Par)

No. 1 329 yards Par 4

No. 2 246 yards Par 4

No. 3 238 yards Par 4

No. 4 180 yards Par 3

No. 5 248 yards Par 4

No. 6 247 yards Par 4

No. 7 247 yards Par 4

No. 8 196 yards Par 3

No. 9 248 yards Par 4

TOTAL 2179 YARDS

Designed and built by the Winner of the Nadi Open 1996, Ananda Madhwan



Environmental Initiatives

Water Usage

Water scarcity is a recognised global problem, and it is certainly a challenge on Malolo Lailai Island. At Plantation Island Resort, we do everything we can to conserve water and there are a number of ways that you can help during your stay with us:

Turn off Tap – Did you know that keeping the tap on whilst brushing your teeth can use up to 800 litres of water per room per month? Please help us by turning off the tap whilst you are in the process of brushing your teeth.

Beach/Pool Towels – Whilst we allow guests to change their pool towels every day, we recommend that you only return and replenish pool towels once every 2 days. This helps minimise washing and water usage.

Room Towels – You can help us conserve water by not getting the towels in your room washed every day. If you would like for your towels to be changed, please leave them on the floor.

Electricity Usage

Plantation Island Resort is located on an isolated island and all electricity at the Resort is generated using diesel power. Whilst we are working to implement more environmentally friendly power sources, you can help us minimise electricity usage during your stay. Please remember to turn off all the lights, fans and air-conditioners when you leave the room, even if it is for a few hours.

Marine Environment

Please assist us in protecting our marine environment by not standing on coral while snorkeling. Please also take care in not removing marine animals or coral from the water. In an effort to protect the islands Marine Environment, a restriction has been implemented on fishing around the island. There is no fishing allowed from off the beach, jetty or off any immediate facilities on the Resort. The restriction will allow marine life to re-populate and also protect the coral for future guests to enjoy.

Say No to Plastic.

At Plantation Island Resort, we've cut out a number of unnecessary plastic from the premises. From straws for your cocktail to bags for your souvenirs, you'll no longer be offered these non-reusable plastics on your stay with us. Instead, paper straws will be available from our bars and restaurants upon request.

If you bring inflatable beach or pool toys to enjoy on your holiday, we ask that you please deflate them, fold them up and take them back with you to your home. Most plastic do not biodegrade and there is a high risk of damaging Fiji's precious environment.






CONTACT INFORMATION

reserve@plantationisland.com

(+679) 673 4777

FOLLOW US

www.plantationisland.com

 [/plantationisland](https://www.facebook.com/plantationisland)

 [/plantationfiji](https://www.instagram.com/plantationfiji)

 [/plantationislandresort](https://www.pinterest.com/plantationislandresort)

All prices include Fiji Government Taxes

