





### Ni Sa Bula Vinaka!

Welcome to Plantation Island Resort!

We are delighted to host your holiday and will endeavor to make your stay a truly memorable one. We encourage you and your family to read through this booklet which will enable you make the most of your time with us and best use of our Resorts facilities, services and activities.

Our Team, our Managers, and I are available to assist you with any queries you may have We know you will enjoy your holiday with us and I trust we will meet during your stay.

Vinaka,

Niven Maharaj Resort Manager



# Directory Assistance

Activities & Kids Club	2840
Boat Shed	2850
Boutique Shop	2830
Brigham Bar	2840
Coco Hut Espresso & Frappe Bar	284
Craft Shop	2842
Customer Care & Reception	0
Dive Shop	2844
Emergency/Security	0
Front Office Manager	292
Hair Salon	2845
Housekeeping	2848
Lomani Island Resort	3830
Medical Clinic	2854
Minimart	285
Resort Shop	283
Events Team	2922
The Black Coral Restaurant	2858
The Black Coral Bar	2859
The OI Copra Shed Restaurant	283
Towels + Snorkelling Gear	284

# Contents

	Page #
fistory	4
Directory of Services	5-8
Complimentary Activities	9
Paid Water Activities	10-11
Snorkelling	12
Off Shore Excursions	13
Retail Outlets	14
kids Activities & Nanny Services	15
Bars & Restaurants	16
Other Outlets	17
Hole Golf Course	18
Environmental Initiatives	19





# History

Plantation Island Resort is nestled on the second largest and most developed island in the Mamanuca group, Malolo Lailai Island. The Nadroga Chief Ratu Kini sold the uninhabited island in 1872 to John Thomson for planting cotton. Thomson died in 1876 and the island was sold to the American Louis Armstrong, who died bankrupt and the island fell to a mortgage agency. In November 1891, they sold the island to James Borron who owned several plantations throughout Fiji and leased Malolo Lailai Island to a Chinese family for 70 years to plant coconut palms and harvest copra.

In the early 1960's the island was bought by Richard Smith, Reginald Raffe and Sir Ian Macfarlane. Reg Raffe & Dick Smith built 10 Bures and a restaurant before opening Plantation Village Resort in 1969. In the early 1970's, the three gentlemen decided to part ways and individually manage their portion of Malolo Lailai island. An airstrip was built which ran as a boundary between what is now Plantation Island Resort and Musket Cove Resort. In 1977, the name of the Resort changed from Plantation Village Resort to Plantation Island Resort and Reg Raffe started building the Hotel Block (also called the 100 block).

In early 2015, Plantation Island Resort was at its largest with 205 rooms, 3 restaurants, 3 pools and a 9-hole golf course. In October 2015, the beloved Hotel Block was demolished for safety reasons and was replaced by a white sand beach area including a volleyball court. In late 2016, Ananda's Restaurant was closed indefinitely leaving 2 restaurants and 165 rooms at the Resort. In early 2017, Plantation Island Resort underwent an extensive beach improvement project to enhance the north facing beach of the Resort and create an all tide swimming area for guests.

There are exciting redevelopment plans for Plantation Island Resort that includes new restaurants, pools, rooms and common areas. We hope you will continue to return to share these improvements with us.

# Directory of Services

#### Activities

Our Notice Board for all land based activities is located in front of Reception. Our watersports Notice Board is located next to The Ol' Copra Shed Restaurant, both of which are updated daily. Activities Programs are available for children, teenagers and adults. For more information please refer to the appropriate page in this booklet.

### Bags/Luggage

Please contact Recetption for Porter Service at least 1hr before departure. Kindly leave your bags locked and placed outside of your room.

#### Bars

There are 2 Bars located on the Resort – The Brigham Bar and The Black Coral Bar.

#### Beach/Pool Towels

These are available from the Beach Activities Hut between 8am and 5pm. Please do not remove the white bath towels from your Bure, simply receive a towel by exchanging for your Pool Towel Token, change towels as often as required and redeem your token at the end of your stay. A charge of \$45 will be added to your final account for any Pool Towel Tokens not returned on Check-Out.

#### **Boat Protocol**

While staying at the Resort, you may be approached by local Villagers to take a sightseeing trip on one of their boats. We would like to inform you that this is not recommended as these boats may not be surveyed by the Marine Department and in most cases, do not meet safety standards. Even though these trips may sound tempting and cheap, they should not be taken. Should you be offered any of these trips, could you kindly report it to Management. Plantation Island Resort will not accept responsibility for any accidents or mishaps if resort guests use these private boating facilities.

#### Cats & Birds

Malolo Lailai Island is home to some domestic cats that are collared. Others are wild and may be a nuisance to guests. Please assist in our endeavors for a peaceful co-existence with these animals by not feeding "kitty" and friends.



#### Check out time

Check out time is strictly 10am, should you wish to extend beyond 10am, please contact reception on the day of departure. Day rooms are available subject to availability and will incur a fee.

#### Church Services

The Methodist Church on the hill has a service at 11am every Sunday for an hour. It is attended by staff members and all guests are welcome to join the service. Please meet at reception at 10.30am to be escorted up to the Church.

#### Credit Cards

The Resort accepts all major credit cards. If you do not have a credit card a FJD\$500 bond will need to be lodged with Reception. A 3% administration fee applies to all payments made through credit cards.

### Currency Exchange

Foreign Currency and Travellers Cheques can be exchanged at daily-published rates with our Cashiers in the main Reception. We regret that we are unable to accept personal cheques.

#### Diving

Subsurface Dive operates the diving on Plantation Island Resort. For more information on dive sites, PADI Certification Courses & Costs please visit www.fijidiving.com or contact the Dive Shop directly.

#### Dress

We encourage a relaxed casual atmosphere and invite you to feel comfortable at all times, however we would ask you not to sit on the dining lounge chairs with wet towels/swimming costumes. Please also wear appropriate attire as a courtesy to fellow diners. Tank Tops for men are not permitted, and Footwear is required at Black Coral Restaurant. Topless sunbaking is not permitted at Resort Pools and Beaches.

#### Entertainment

Nightly in The Ol' Copra Shed Restaurant, our resident String Band performs and is followed by our DJ till late. This is complimented by organized fun activities run by our team.

#### Games

Board Games and Mahjong can be borrowed from the Kid's club during opening hours.

#### Guest Accounts

Resort guests can charge all purchases at Plantation Island Resort to their room account or purchase a Cash Card from reception. Please settle your accounts with Reception at least one hour before your departure. The Resort has a House limit of \$1,000 (one thousand) which guests will be advised of upon reaching the limit. Once the limit has been reached, it must be cleared. Plantation room charge facilities are available at Lomani Island Resort, but are not available at Musket Cove Resort.

#### Holiday Hints

Please ensure you apply sunscreen to protect yourself against the tropical sun. If you are undertaking unsupervised watersports, please contact the Boat Crew and advise them of your plans. Contact our Medical Clinic to treat cuts or severe insect bites as in the tropics with our humidity, they can lead to infection.

#### Insects/Animals

Being situated on a tropical island, it is not uncommon to see occasional mosquitoes, bugs, spiders, lizards and land crabs. Please do not be alarmed, none are poisonous & they will not harm you. We suggest that you close your room doors at sunset to keep insects out. We also recommend applying a tropical strength insect repellent (available for purchase at the Resort Shop and Supermarket) at dusk/early evening to prevent mosquito and sand-fly bites.

### Keys

Please present your key to Reception for a refundable deposit when leaving the Resort.

#### Laundry

The Guest Laundry is situated behind the Reception and is equipped with 4 automatic washing machines and 4 driers. These are all token operated and tokens are available for purchase from Reception. Washing powder and pegs can be purchased also at The Resort Shop.

### Massage

Available 7 days a week between 9am & 8pm, bookings can be made direct at the Salon.

#### Medical Centre

Our Clinic is located next to the Resort Shop and opens from 8am - 1pm and 2pm - 5pm daily. A 24 hour emergency service is also available. Please contact Reception by dialling 0 who will arrange assistance. Extra fees applies after hours.



#### Pools

There are three swimming pools located throughout the resort. All pools are open during daylight hours, however they are chlorinated at night and are not suitable for swimming during this time. Please advise children not to run on the tiles. There are no attendants on duty at any time. For Pool locations please refer to the Resort map.

### Power Supply

Electricity current is 240 volts AC-50Cycles. Outlets are the same as Australian/New Zealand.

### Reception Hours

Reception operates 24 hours per day. Please dial #0 if you require any assistance.

### Security Boxes

In-room safes are available in all Guest Rooms. The Resort accepts no responsibility or liability for any valuable items which are not deposited for safe keeping.

### Telephone

Contact Reception for International Direct Dial to be activated on your phone.

#### **Tipping**

Tipping is not customary in Fiji, however if you feel you have received great service, the Staff have an "Appreciation Fund" located in Reception.

#### **Umbrellas**

Umbrellas can be obtained from the reception for a refundable \$30 deposit (refund issued upon return of umbrella).

#### Water

We desalinate our own water supply and it is suitable for bathing and teeth brushing but not drinking. Alternatively Bottled drinking water is available for purchase at the Mini Mart and Brigham Bar. These bottles may be refilled from the nominated refilling stations.

# Complimentary Activities

#### Kayaks & Paddle Boards

All kayaking & paddle boarding must be retained in the bay, please do not attempt to kayak around the island. It's bigger than you think and dangerous to yourselves once out of sight. We recommend you wear the life jackets provided for this activity.

### Windsurfing & Hobie Cats

Experience this great sport! Please ask a watersports attendant for assistance to assemble the boards and sails. We recommend you wear the life jackets provided for this activity.

#### Mini-Golf

The mini-golf course is located next to the tennis court. Golf Clubs can be borrowed from the Beach Activities Hut.

#### Tennis

Our all weather tennis court is located near the Ocean Pool. Court use, tennis racquets and balls are free of charge. For Bookings contact the Beach Activities Hut.

### Volleyball

Come and join in the fun! We play every day at 4pm. Fiji versus the rest of the world!





\* For a daily schedule of landbased activities, please refer to our Activities Board in front of Reception & for a daily schedule of watersports, please refer to the Watersports Board near the Cocohut.



### Paid Water Activities

### Big Banana Boat

Great thrills & spills around the bay for adults and kids. Please contact Boat Bure staff.

### Hand Line Fishing Trip

Offtered 3 times a week at 9am & 3.15pm (except Sunday) to the outer reefs to catch your dinner. Maximum 8 people. Minimum of 4 people required. Contact Dulcinea at boat shed for appointments.

### Kneeboarding/Donuting

More thrills around the bay.

### Waterskiing/Wakeboarding

An adventure around the bay.

### Para-Sailing

An exhilarating aerial parachute glide around the bay. Bring your camera and capture the beautiful view. Wind must be 5–12 knots. Min weight 20kgs/Max weight 90kgs. Tandem rides available.

#### Sailing

Experience this great sport. Please ask a watersports attendant for assistance to assemble the boards and sails. We recommend you wear the life jackets provided for this activity

#### **Boat Charters**

We have a number of boats available for private charters via our Concessionaires located at the Boat Shed, for fishing and sightseeing. Please contact them directly at the Boat Shed desks.

#### Stand up paddle board

Paddle boarding offers a full body work out and as you are standing at your full height you enjoy excellent views of the bay. Free for 30mins.

### Glass Bottom Kayaks

See the underwater world while kayaking around the bay. It is compulsory to wear life jackets provided for your safety.

### Sports Fishing

Head out in search of that elusive Tuna or Sail Fish. Pricing includes 3 hours of fishing plus rods and tackle. (Min. 3 people required)

#### Surf Transfers

Malolo Lailai to Namotu and Wilkes - \$70.00 per person per session Malolo Lailai to Cloudbreak - \$90.00 per person per session Includes return transfers plus 3 hours waiting time. Please enquire with the boat shed for trip times.



# Snorkelling

Snorkelling gear is complimentary if returned by 5pm the same day. A \$5 fee applies per day if you wish to keep the set overnight. Day Trip guests to pay a bond of \$50, upon return \$40 will be refunded. Extra care must be taken not to stand on the coral when snorkelling as this could damage the reef.

### Sandbank Snorkelling Trip

Explore the stunning coral gardens and exotic marine life surrounding the sandbank, located 500 metres offshore from Plantation. Trips are operated twice daily. Please contact the boatshed for trip times.

### Brigham Reef Deep Water Snorkelling Trip

Experience fantastic outer reef snorkelling with the opportunity to see larger fish and a more diverse range of coral and marine life. This snorkelling area is slightly deeper and is suitable for intermediate/advanced snorkellers. Operated daily.



## Off Shore Excursions

### Shell Village Tour

A sheltered boat will take you to the local village of Solevu to see a traditional Fijian Village. Shells, pottery and handicrafts are sold. Not available on Saturday & Sunday. Organised trips are at high tide only.

Please see the Daily Activities Board for trip departure time. Please also be aware that modest dress is appropriate at all times on this excursion due to the local cultural and religious customs, including no hats, swimwear and women are requested to wear dresses and not trousers/shorts.

#### Dolphin Safari

Head out in to the ocean and experience magnificient creatures in their natural habitat. They rally around the boat when they hear the engines approach. We cannot guarantee to find them, but we usually do.

#### Sunset Cruises

A relaxing cruise out and around the bay while you watch the sun drop beyond the horizon. Includes complimentary beer, wine, soft drinks, nibbles and string band entertainment. Minimum 6 guests/Maximum 28 guests.

### Island Hopping

Visit some of our neighbouring islands. Options include Treasure, Beachcomber, Mana, Castaway & Malolo Resort. See Boat Bure for bookings. Minimum 6 guests.

### Nadi Sightseeing Trip

Visit the Nadi Markets for shopping, plus enjoy a traditional village visit.

#### Cloud 9

Escape your world. Cloud 9 is a two level floating paradise situated at a pristine turquoise lagoon at Roro reef.



# Retail Outlets

### Boutique

The Boutique is located near The Ol' Copra Shed Restaurant and offers a selection of Hats, Sulus, T-Shirts, Dresses and Swimwear. Open daily from 9am – 5pm.

### Craft Shop

Features a wide selection of hand crafted jewellery, souvenirs and traditional Fijian wooden artifacts and is open daily from 8am – 5pm.

### Resort Shop

Offers a range of guest souvenirs, magazines, toiletries & handicrafts. Open daily from 8am – 6pm.



# Kids Activities & Manny Services

#### The Kid's Club and Indoor Activities Centre

Supervised opening hours are:

9am - 1pm

2pm - 5pm

6pm - 8.30pm

#### Coconut Kids Club

Registration begins at 9am. Programmed Activities Sessions

10.30am - 12pm

2:30pm - 4pm

6.30pm - 8.30pm

Ages 4-12 years

Details of kids club activities are listed daily on the activities board.

### Child Minding Services

FJD \$5.50 per hour per child. A minimum of 3 consecutive hours per booking is required. Maximum of 2 children per babysitter. If the service extends over normal meal hours, then a meal is to be provided for the babysitter.

### The Island Nanny Service

This is a 24 hour service for which there is a daily rate of FJ\$66 per child, maximum 2 children. Accommodation and meals must be provided for the nanny in addition to this rate. To facilitate this, it is recommended that two inter-connecting Studio Garden Bures be booked for the family with the adults sleeping in one bureand the children with the nanny in the other. If the family does not require the nanny to sleep over-night, then regular accommodation may be utilised with this service. The Island Nanny Service maybe pre-booked or arranged upon arrival.



### Bar and Restaurant

### The Ol' Copra Shed Restaurant

Offers Full Buffet Breakfast, a la Carte Lunch and nightly Themed Buffet Dinners.

Breakfast: 7am – 10am Lunch: 12pm – 2pm Dinner: 6pm – 9pm

#### Black Coral Restaurant

A la carte cuisine with a fusion of Pacific flavours.

Dinner: 6pm - 9pm daily

#### Lomani Island Resort's Flame Tree Restaurant

Features adults only a la carte dining, enjoy a break from the kids. Bookings are essential.

Breakfast: 7am – 10pm Lunch: 12pm – 2pm Dinner: 6pm – 9pm

### Bars

#### Brigham Bar:

10am - Late



## Other Outlets

#### Snack Bar

Located in the Boatshed building and serves casual style snacks including sandwiches, burgers, hot dogs, toasted sandwiches etc.

11am - 8pm

Pizzas only from 5pm - 8pm

#### Mini Mart

Located in the boatshed building. Cold drinks, chips, ice cream and other snacks.  $8\mathrm{am}-8\mathrm{pm}$ 

### Coco Hut Espresso & Frappe Bar

7am - 5:30pm





## 9-Hole Golf Course

During your holiday why not play a round on our 9-Hole Golf Course (34 Par)

 No. 1 329 yards Par 4
 No. 6 247 yards Par 4

 No. 2 246 yards Par 4
 No. 7 247 yards Par 4

 No. 3 238 yards Par 4
 No. 8 196 yards Par 3

 No. 4 180 yards Par 3
 No. 9 248 yards Par 4

 No. 5 248 yards Par 4
 TOTAL 2179 YARDS

Designed and built by the Winner of the Nadi Open 1996, Ananda Madhwan

#### Club House

18 Holes with trundler & clubs \$40pp

18 Holes (no equipment) \$30pp

Balls with logo (new) \$6 each

Balls (used) \$2 each







### Environmental Initiatives

### Water Usage

Water scarcity is a recognised global problem, and it is certainly a challenge on Malolo Lailai Island. At Plantation Island Resort, we do everything we can to conserve water and there are a number of ways that you can help during your stay with us:

Turn off Tap – Did you know that keeping the tap on whilst brushing your teeth can use up to 800 litres of water per room per month? Please help us by turning off the tap whilst you are in the process of brushing your teeth.

Beach/Pool Towels – Whilst we allow guests to change their pool towels every day, we recommend that you only return and replenish pool towels once every 2 days. This helps minimise washing and water usage.

Room Towels - You can help us conserve water by not getting the towels in your room washed every day. If you would like for your towels to be changed, please leave them on the floor.

### Electricity Usage

Plantation Island Resort is located on an isolated island and all electricity at the Resort is generated using diesel power. Whilst we are working to implement more environmentally friendly power sources for our future (such as solar), you can help us minimise electricity usage during your stay. Please remember to turn off all the lights, fans and air-conditioners when you leave the room, even if it is for a few hours.

### Inflatable Beach or Pool Toys

If you bring inflatable beach or pool toys to enjoy on your holiday, we ask that you please deflate them, fold them up and take them back with you to your home. Most plastic does not biodegrade and there is a high risk of damaging Fiji's precious environment.

#### Marine Environment

Please assist us in protecting our marine environment by not standing on coral while snorkeling. Please also take care in not removing marine animals or coral from the water. In an effort to protect the islands Marine Environment, a restriction has been implemented on fishing around the island. There is no fishing allowed from off the beach, jetty or off any immediate facilities on the Resort. The restriction will allow marine life to re-populate and also protect the coral for future guests to enjoy.

